

chiropractic treatments

ICBC and the B.C. Chiropractic Association are pleased to offer customers a new option for chiropractic treatments.

Chiropractic Treatments: You have a new option

The new option is simpler for you. Once your claim is confirmed, you get immediate approval for necessary chiropractic treatment. In addition, ICBC will pay your chiropractor directly — which means you won't be charged any additional office visit fees.

This option is available if your claim occurred on or after June 1, 2009. It's your choice to use the new option or the current fee for service payment plan.

How do the options work?

ICBC will pay for your necessary chiropractic treatments in one of two ways:

1. New service delivery and compensation plan
 - ICBC will pay a lump sum directly to your chiropractor.
 - You will not be charged any additional office visit fees, regardless of the duration or number of necessary treatments while participating in the program.
 - Your adjuster does not need to approve ongoing treatments.
2. Current fee-for-service plan
 - ICBC will pay \$22.27 for your first chiropractic visit and \$17.35 for subsequent treatments. You'll be responsible for any additional office visit fees charged by the chiropractor.
 - Your adjuster needs to approve ongoing treatments.

What do I have to do?

The new option is available from participating B.C. chiropractors. A list of participating chiropractors is available at icbc.com or through your claims adjuster. If you'd like to participate in the new option or have any questions, please ask your chiropractor.



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